

WHAT IS CLAIMED IS

1. A security system for monitoring a premises, said security system comprising:
at least one device for collecting alarm information at said monitored premises;
a monitoring computer workstation remotely located relative to said monitored premises,
said collected alarm information transported to said monitoring computer workstation over a data network in response to detection of an alarm condition at said monitored premises; and
a first emergency response computer workstation remotely located relative to said monitored premises, said first emergency response computer workstation not collocated with said monitoring computer workstation;
said monitoring computer workstation authorizing transport of said collected alarm information to said first emergency response computer workstation over said data network.
2. The security system of claim 1, wherein said alarm information includes near real-time video.
3. The security system of claim 1, wherein said alarm information includes near real-time audio.
4. The security system of claim 1, wherein said alarm information includes near real-time video and near real-time audio.
5. The security system of claim 1, wherein said alarm information includes video and/or audio recorded prior to or during said alarm condition.

6. The security system of claim 1, wherein said at least one alarm information collecting device, said monitoring computer workstation and said first emergency response computer workstation are configured such that operation of said at least one alarm information collecting device and delivery of said collected alarm information to said monitoring computer workstation and said first emergency response computer workstation may be controlled over said data network.

7. The security system of claim 6, and further comprising:

a computer server coupled to said data network, said computer server receiving said alarm information collected by said at least device;

said monitoring computer workstation authorizing accesses, by said first emergency response computer workstation, to said alarm information received by said computer server.

8. The security system of claim 7, wherein said computer server is remotely located relative to said monitored premises.

9. The security system of claim 6, wherein said monitoring computer workstation is configured to control operation of said at least one alarm information collecting device and delivery of said collected alarm information to said monitoring computer workstation and said first emergency response computer workstation over said data network.

10. The security system of claim 9, wherein said at least one device for collecting alarm information at said monitored premises includes at least two cameras and wherein said monitoring computer workstation is further configured to control switching between said at least two cameras for respective acquisition of near real-time video thereby.

11. The security system of claim 9, wherein said at least one device for collecting alarm information at said monitored premises includes at least two audio stations and wherein said monitoring computer workstation is further configured to control switching between said at least two audio stations for respective acquisition of near real-time audio thereby.

12. The security system of claim 9, wherein said at least one device for collecting alarm information includes an audio station and wherein said monitoring computer workstation is further configured to control adjusting microphone sensitivity of said audio station.

13. The security system of claim 9, wherein said at least one device for collecting alarm information includes an audio station and wherein said monitoring computer workstation is further configured to control speaker volume of said audio station.

14. The security system of claim 9, wherein said at least one device for collecting alarm information includes an audio station and wherein said monitoring computer workstation is further configured to serve as an audio source for said audio station.

15. The security system of claim 9, wherein said at least one device for collecting alarm information includes an audio station and wherein said monitoring computer workstation is further configured to select between one-way operation of said audio station in which audio information may only be transported from said audio station to said monitoring computer workstation and two-way operation of said audio station in which audio information may be transported from said audio station to said monitoring computer workstation and from said monitoring computer workstation to said audio station.

16. The security system of claim 9, wherein said alarm information includes video and audio information recorded prior to or during said alarm condition and wherein said monitoring computer workstation is configured to select between said recorded video information and said recorded audio information.

17. The security system of claim 9, wherein said at least one device for collecting alarm information includes a camera and wherein said monitoring computer workstation is further configured to adjust pan, tilt, zoom, focus, aperture and white balance functions of said camera.

18. The security system of claim 9, wherein said monitoring computer workstation is further configured to cede control of the operation of said at least one alarm information collecting device and control of the delivery of said collected alarm information to said first emergency response computer workstation.

19. The security system of claim 18, wherein said at least one device for collecting alarm information at said monitored premises includes at least two cameras and wherein said first emergency response computer workstation is further configured to control switching between said at least two cameras for respective acquisition of near real-time video thereby.

20. The security system of claim 18, wherein said at least one device for collecting alarm information at said monitored premises includes at least two audio stations and wherein said first emergency response computer workstation is further configured to control switching between said at least two audio stations for respective acquisition of near real-time audio thereby.

21. The security system of claim 18, wherein said at least one device for collecting alarm information includes an audio station and wherein said first emergency response computer workstation is further configured to control adjusting microphone sensitivity of said audio station.

22. The security system of claim 18, wherein said at least one device for collecting alarm information includes an audio station and wherein said first emergency response computer workstation is further configured to control speaker volume of said audio station.

23. The security system of claim 18, wherein said at least one device for collecting alarm information includes an audio station and wherein said first emergency response computer workstation is further configured to serve as an audio source for said audio station.

24. The security system of claim 18, wherein said at least one device for collecting alarm information includes an audio station and wherein said first emergency response computer workstation is further configured to select between one-way operation of said audio station in which audio information may only be transported from said audio station to said first emergency response computer workstation and two-way operation of said audio station in which audio information may be transported from said audio station to said first emergency response computer workstation and from said first emergency response computer workstation to said audio station.

25. The security system of claim 18, wherein said alarm information includes video and audio information recorded prior to or during said alarm condition and wherein said first emergency response computer workstation is configured to select between said recorded video information and said recorded audio information.

26. The security system of claim 18, wherein said at least one device for collecting alarm information includes a camera and wherein said first emergency response computer workstation is further configured to adjust pan, tilt, zoom, focus, aperture and white balance functions of said camera.

27. The security system of claim 18, wherein said first emergency response computer workstation is located within a public safety call center.

28. The security system of claim 18, wherein said first emergency response computer workstation is located within an emergency response vehicle.

29. The security system of claim 18, wherein said first emergency response computer workstation is located within a facility operated by private safety personnel.

30. The security system of claim 18, wherein said first emergency response computer workstation is further configured to cede control of the operation of said at least one alarm information collecting device and control of the delivery of said collected alarm information to said monitoring computer workstation.

31. The security system of claim 18, and further comprising:

a second emergency response computer workstation remotely located relative to said monitored premises;

wherein said first emergency response computer workstation is further configured to cede control of the operation of said at least one alarm information collecting device and control of the delivery of said collected alarm information to said second emergency response computer workstation; and

wherein said second emergency response computer workstation is configured to control the operation of said at least one alarm information collecting device and the delivery of said collected alarm information over said data network.

32. The security system of claim 31, wherein said second emergency response computer workstation is not collocated with said first emergency response computer workstation.

33. The security system of claim 18, and further comprising:

a manager workstation, said manager station configured to suspend authorization of the transport of said collected alarm information to said first emergency response computer workstation over said data network.

34. The security system of claim 33, wherein said manager workstation is collocated with said monitoring computer workstation.

35. The security system of claim 33, wherein said manager workstation is collocated with said first emergency response computer workstation.

36. The security system of claim 33, wherein said manager station is further configured to cancel said suspension of authorization of the transport of said collected alarm information to said first emergency response computer workstation over said data network.

37. The security system of claim 18, and further comprising:

a manager workstation, said manager workstation configured to suspend authorization of said first emergency response computer workstation to control delivery of said collected alarm information.

38. The security system of claim 37, wherein said manager workstation is collocated with said monitoring computer workstation.

39. The security system of claim 37, wherein said manager workstation is collocated with said first emergency response computer workstation.

40. The security system of claim 37, wherein said manager station is further configured to cancel said suspension of said authorization of said first emergency response computer workstation to control delivery of said collected alarm information.

41. The security system of claim 18, wherein said security system further comprises:

an application administration workstation, said application administration workstation configured to control eligibility of said first emergency response computer workstation to be authorized to control the operation of said at least one alarm information collecting device and control of the delivery of said collected alarm information.

42. The security system of claim 41, wherein said application administration workstation is configured to manage eligibility on a non-discriminatory basis.

43. The security system of claim 41, wherein said application administration workstation is configured to manage eligibility on a discriminatory basis.

44. A security system for monitoring a premises, said security system comprising:

- at least one device for collecting alarm information at said monitored premises;
- a first computer server, said computer server receiving said alarm information from said at least one device over a first secured data path;
- a first computer workstation remotely located relative to said monitored premises, said first computer workstation receiving said alarm information, from said first computer server, over a second secured data path; and
- a second computer workstation remotely located relative to said monitored premises;

said first computer workstation authorizing said second computer workstation to receive said alarm information from said first computer server; and

upon authorization thereof, said second computer workstation receiving said alarm information, from said first computer server, over a third secured data path.

45. The security system of claim 44, wherein the collection of alarm information by said at least one device may be controlled by said first computer workstation using control commands transmitted to said first computer server over said second secured data path and passed, by said first computer server, to said at least one device over said first secured data path.

46. The security system of claim 45, and further comprising:

- a second computer server, said second computer server receiving, over a fourth secured data path, requests, from said first computer workstation, for authorization of said second computer workstation to receive said alarm information from said first computer server.

47. The security system of claim 46, wherein said second computer workstation receives, over a fifth secured data path, information, from said second computer server, enabling said second computer workstation to access said alarm information received by said first computer server.

48. The security system of claim 47, wherein the collection of alarm information by said at least one device may be controlled by said second computer workstation using control commands transmitted to said first computer server over said third secured data path and passed, by said first computer server, to said at least one device over said first secured data path if said second computer server receives, over said second secured data path, a message, from said first computer workstation, indicating that said first computer workstation has ceded control of the collection of alarm information by said at least one device to said second computer workstation and said second computer workstation has received, over said fifth secured data path, information, from said second computer server, enabling said second computer workstation to assume the control of said at least one device ceded by said first computer workstation.

49. The security system of claim 48, wherein said collected alarm information includes a near real-time stream of video and/or audio data.

50. The security system of claim 49, wherein:

said first computer server is remotely located relative to said monitored premises;

said first computer workstation is remotely located relative to said first computer server;

said second computer workstation is remotely located relative to said first computer server and said first computer workstation.

51. The security system of claim 50, wherein said first computer server is collocated with said second computer server.

52. The security system of claim 51, and further comprising:

a third computer workstation, said second computer server receiving, over a sixth secured data path, requests, from said third computer workstation, to disable the authorization of said second computer workstation to receive said alarm information from said first computer server.

53. The security system of claim 52, wherein said second computer workstation receives, over said fifth secured data path, information, from said second computer server, disabling said second computer workstation's ability to access said alarm information received by said first computer server.

54. The security system of claim 53, wherein said third computer workstation is collocated with said first computer workstation.

55. The security system of claim 53, wherein said third computer workstation is collocated with said second computer workstation.

56. A security system for monitoring a premises, said security system comprising:
at least one device for collecting alarm information at said monitored premises;
a first computer server coupled to said at least one device over a data network, said computer server receiving said alarm information from said at least one device over said data network;

a monitoring computer workstation remotely located relative to said monitored premises, said monitoring computer workstation receiving said alarm information from said first computer server; and

an emergency response computer workstation remotely located relative to said monitored premises, said emergency response computer workstation configured to receive said alarm information from said first computer server when authorized, by said monitoring computer workstation, to receive said alarm information.

57. The security system of claim 56, wherein said alarm information includes recorded video and recorded audio.

58. The security system of claim 56, wherein said alarm information includes near real-time video and near real-time audio.

59. The security system of claim 58, wherein:

said at least one device for collecting alarm information includes an audio station;

said monitoring computer workstation further configured to transport audio information originating thereat to said first computer server;

said emergency response computer workstation further configured to transport audio information originating thereat to said first computer server when authorized, by said monitoring computer workstation, to transport said audio information; and

said first computer server further configured to transport audio information originating at either said monitoring computer workstation or said emergency response computer workstation to said audio station.

60. The security system of claim 56, wherein said first computer server is remotely located relative to said monitored premises.

61. The security system of claim 60, wherein a secured data path couples said first computer server with said at least one alarm information collecting device.

62. The security system of claim 56, wherein said monitoring computer workstation is remotely located relative to said first computer server.

63. The security system of claim 62, wherein a secured data path couples said first computer server with said monitoring computer workstation.

64. The security system of claim 56, wherein said emergency response computer workstation is remotely located relative to said first computer server.

65. The security system of claim 64, wherein a secured data path couples said first computer server with said emergency response computer workstation.

66. The security system of claim 64, wherein said emergency response computer workstation is located in a public safety call center.

67. The security system of claim 64, wherein said emergency response computer workstation is located in an emergency response vehicle.

68. The security system of claim 64, wherein said emergency response computer workstation is located on the person of a field responder.

69. The security system of claim 56, wherein said monitoring computer workstation is further configured to control the collection of alarm information by said at least one device using control commands transmitted thereby to said first computer server and relayed, by said first computer server, to said at least one device.

70. The security system of claim 69, wherein said at least one device for collecting alarm information at said monitored premises includes at least two cameras and wherein said monitoring computer workstation is further configured to control switching between said at least two cameras for respective acquisition of near real-time video thereby.

71. The security system of claim 69, wherein said at least one device for collecting alarm information at said monitored premises includes at least two audio stations and wherein said monitoring computer workstation is further configured to control switching between said at least two audio stations for respective acquisition of near real-time audio thereby.

72. The security system of claim 69, wherein said at least one device for collecting alarm information includes an audio station and wherein said monitoring computer workstation is further configured to control adjusting microphone sensitivity of said audio station.

73. The security system of claim 69, wherein said at least one device for collecting alarm information includes an audio station and wherein said monitoring computer workstation is further configured to control speaker volume of said audio station.

74. The security system of claim 69, wherein said at least one device for collecting alarm information includes an audio station and wherein said monitoring computer workstation is further configured to select between one-way operation of said audio station in which audio information may only be transported from said audio station to said first computer server and subsequently relayed, by said first computer server, to said monitoring computer workstation and two-way operation of said audio station in which audio information may be transported from said audio station to said first computer server and subsequently relayed, by said first computer server, to said monitoring computer workstation and from said monitoring computer workstation to said first computer server and subsequently relayed, by said first computer server, to said audio station.

75. The security system of claim 69, wherein said at least one device for collecting alarm information includes a camera and wherein said monitoring computer workstation is further configured to control said camera to adjust pan, tilt, zoom, focus, aperture and white balance functions thereof.

76. The security system of claim 56, and further comprising:

a second computer server coupled to said data network, said second computer server receiving, from said monitoring computer workstation, requests for authorization of said emergency response computer workstation to receive said alarm information from said first computer server.

77. The security system of claim 76, wherein said alarm information includes near real-time video and near real-time audio.

78. The security system of claim 76, wherein said alarm information includes recorded video and recorded audio.

79. The security system of claim 76, wherein said second computer server is configured to verify eligibility of said emergency response computer workstation to receive said alarm information.

80. The security system of claim 79, wherein said second computer server is configured to verify eligibility of said emergency response computer workstation by checking said emergency response computer workstation against a permissions database maintained by said second computer server.

81. The security system of claim 76, wherein the collection of alarm information by said at least one device may be controlled by said emergency response computer workstation using control commands transmitted to said first computer server and passed, by said first computer server, to said at least one device over said data network if said second computer server receives a message, from said monitoring computer workstation, indicating that said monitoring computer workstation has ceded control of the collection of alarm information by said at least one device to said emergency response computer workstation and said emergency response computer workstation has received information, from said second computer server, enabling said emergency response computer workstation to assume the control of said at least one device ceded by said monitoring computer workstation.

82. The security system of claim 76, wherein:

said monitoring computer workstation is further configured to transmit information, to said second computer server, identifying alarm information that should be requested by said emergency response computer workstation;

said second computer server is further configured to relay said information, received from said monitoring computer workstation, to said emergency response computer workstation; and

said emergency response computer workstation is further configured to issue requests, to said first computer server, for alarm information identified in said information received from said second computer server.

83. The security system of claim 82, wherein said at least one device for collecting alarm information at said monitored premises includes at least one camera and wherein said alarm information includes near real-time video acquired by said at least one camera.

84. The security system of claim 82, wherein said at least one device for collecting alarm information at said monitored premises includes at least one audio station and wherein said alarm information includes near real-time audio acquired by said at least one audio station.

85. The security system of claim 82, wherein said at least one device for collecting alarm information at said monitored premises includes at least one camera and wherein said alarm information includes recorded video acquired by said at least one camera.

86. The security system of claim 82, wherein said at least one device for collecting alarm information at said monitored premises includes at least one audio station and wherein said alarm information includes recorded audio acquired by said at least one audio station.

87. The security system of claim 82, wherein a secured data path couples said second computer server to said monitoring computer workstation.

88. The security system of claim 82, wherein a secured data path couples said second computer server to said emergency response computer workstation.

89. The security system of claim 82, and further comprising:

a manager workstation, said manager station configured to issue instructions to said second computer server to suspend authorization of the transport of said collected alarm information from said first computer server to said first emergency response computer workstation;

said second computer server further configured to relay instructions, to said emergency response computer workstation, suspending receipt, by said emergency response computer workstation, of said alarm information from said first computer server.

90. The security system of claim 89, wherein a secured data path couples said second computer server and said manager workstation.

91. The security system of claim 89, wherein a secured data path couples said second computer server and said emergency response computer workstation.

92. The security system of claim 89, wherein:

said manager workstation is further configured to issue instructions canceling said suspension of receipt, by said emergency response computer workstation, of said alarm information from said first computer server;

said second computer server further configured to relay instructions, to said emergency response computer workstation, to resume receipt, by said emergency response computer workstation, of said alarm information from said first computer server.

93. The security system of claim 89, wherein said manager workstation is collocated with said monitoring computer workstation.

94. The security system of claim 89, wherein said manager workstation is collocated with said emergency response computer workstation.

95. The security system of claim 82, wherein said security system further comprises an application administration workstation, said application administration workstation configured to provide said second computer server with said permissions data governing eligibility of said emergency response computer workstation to be authorized to receive said alarm information.

96. The security system of claim 95, wherein a secured data path couples said second computer server to said application administration workstation.

97. The security system of claim 95, wherein said permissions data is stored on said second computer server.

98. The security system of claim 95, wherein said permissions data is stored on said first computer server.

99. The security system of claim 95, wherein said permissions data provided to said second computer server grants access to said alarm information on a non-discriminatory basis.

100. The security system of claim 99, wherein said non-discriminatory basis is based upon a determination of whether said monitored premises is located within a geographical area serviced by a public safety provider operating said emergency response computer workstation.

101. The security system of claim 95, wherein said permissions data provided to said second computer server by said application administration workstation grants access to said alarm information on a discriminatory basis.

102. The security system of claim 101, wherein said discriminatory basis is based upon participation of an owner or occupant of said monitored premises with a security service operating said monitoring computer workstation.

103. A security system for monitoring a premises, said security system comprising:

- means for collecting alarm information at said monitored premises;
- a monitoring computer workstation remotely located relative to said monitored premises, said monitoring computer workstation configured to retrieve said collected alarm information over a data network;
- an emergency response computer workstation coupled to said data network, said emergency response computer workstation remotely located relative to said monitored premises and to said emergency response computer workstation; and
- means for authorizing said emergency response computer workstation to retrieve said collected alarm information over said data network.

104. The security device of claim 103, wherein said means for collecting alarm information at said monitored premises further comprises:

a base station coupled to said data network, said base station located at said monitored premises; and

a plurality of video cameras coupled to said base station;

wherein said alarm information is comprised of a near real-time stream of video data from a first one of said plurality of video cameras.

105. The security device of claim 104, and further comprising:

means for controlling said plurality of video cameras from said monitoring computer workstation; and

means for ceding control of said plurality of video cameras from said monitoring computer workstation to said emergency response computer workstation.

106. The security device of claim 105, and further comprising:

a plurality of audio recording devices coupled to said base station;

wherein said alarm information is comprised of a near real-time stream of audio data from a first one of said plurality of audio recording devices.

107. A security system for monitoring a premises, said security system comprising:
- at least one device for collecting alarm information at said monitored premises;
 - a computer server coupled to said at least one device over a data network, said computer server receiving said alarm information from said at least one device over said data network;
 - a monitoring computer workstation remotely located relative to said monitored premises, said computer server delivering said alarm information to said monitoring computer workstation;
 - and
 - an emergency response computer workstation remotely located relative to said monitored premises, said emergency response computer workstation configured to receive said alarm information from said computer server when authorized, by said monitoring computer workstation, to receive said alarm information;
 - said computer server receiving, from said monitoring computer workstation, requests for authorization of said emergency response computer workstation to receive said alarm information from said computer server.

108. The security system of claim 107, wherein said alarm information includes recorded video and recorded audio.

109. The security system of claim 107, wherein said alarm information includes near real-time video and near real-time audio.

110. The security system of claim 108, wherein:

said at least one device for collecting alarm information includes an audio station;

said monitoring computer workstation further configured to transport audio information originating thereat to said computer server;

said second emergency response computer workstation further configured to transport audio information originating thereat to said computer server when authorized, by said monitoring computer workstation, to transport said audio information; and

said computer server further configured to transport audio information originating at either said monitoring computer workstation or said emergency response computer workstation to said audio station.

111. The security system of claim 107, wherein said computer server is remotely located relative to said monitored premises.

112. The security system of claim 111, wherein a secured data path couples said computer server with said at least one alarm information collecting device.

113. The security system of claim 107, wherein said monitoring computer workstation is remotely located relative to said computer server.

114. The security system of claim 113, wherein a secured data path couples said computer server with said monitoring computer workstation.

115. The security system of claim 107, wherein said emergency response computer workstation is remotely located relative to said computer server.

116. The security system of claim 115, wherein a secured data path couples said computer server with said emergency response computer workstation.

117. The security system of claim 115, wherein said emergency response computer workstation is located in a public safety call center.

118. The security system of claim 115, wherein said emergency response computer workstation is located in an emergency response vehicle.

119. The security system of claim 115, wherein said emergency response computer workstation is located on the person of a field responder.

120. The security system of claim 117, wherein said monitoring computer workstation is further configured to control the collection of alarm information by said at least one device using control commands transmitted thereby to said computer server and relayed, by said computer server, to said at least one device.

121. The security system of claim 120, wherein said at least one device for collecting alarm information at said monitored premises includes at least one camera and wherein said alarm information includes near real-time video acquired by said at least one camera.

122. The security system of claim 120, wherein said at least one device for collecting alarm information at said monitored premises includes at least one audio station and wherein said alarm information includes near real-time audio acquired by said at least one audio station.

123. The security system of claim 120, wherein said at least one device for collecting alarm information at said monitored premises includes at least one camera and wherein said alarm information includes recorded video acquired by said at least one camera.

124. The security system of claim 120, wherein said at least one device for collecting alarm information at said monitored premises includes at least one audio station and wherein said alarm information includes recorded audio acquired by said at least one audio station.

125. The security system of claim 120, wherein said at least one device for collecting alarm information at said monitored premises includes at least two cameras and wherein said monitoring computer workstation is further configured to control switching between said at least two cameras for respective acquisition of near real-time video thereby.

126. The security system of claim 120, wherein said at least one device for collecting alarm information at said monitored premises includes at least two audio stations and wherein said monitoring computer workstation is further configured to control switching between said at least two audio stations for respective acquisition of near real-time audio thereby.

127. The security system of claim 120, wherein said at least one device for collecting alarm information includes an audio station and wherein said monitoring computer workstation is further configured to control adjusting microphone sensitivity of said audio station.

128. The security system of claim 120, wherein said at least one device for collecting alarm information includes an audio station and wherein said monitoring computer workstation is further configured to control speaker volume of said audio station.

129. The security system of claim 120, wherein said at least one device for collecting alarm information includes an audio station and wherein said monitoring computer workstation is further configured to select between one-way operation of said audio station in which audio information may only be transported from said audio station to said computer server and subsequently relayed, by said computer server, to said monitoring computer workstation and two-way operation of said audio station in which audio information may be transported from said audio station to said computer server and subsequently relayed, by said computer server, to said monitoring computer workstation and from said monitoring computer workstation to said computer server and subsequently relayed, by said computer server, to said audio station.

130. The security system of claim 120, wherein said at least one device for collecting alarm information includes a camera and wherein said monitoring computer workstation is further configured to control said camera to adjust pan, tilt, zoom, focus, aperture and white balance functions thereof.

131. The security system of claim 119, wherein the collection of alarm information by said at least one device may be controlled by said emergency response computer workstation using control commands transmitted to said computer server and relayed, by said computer server, to said at least one device if said computer server receives a message, from said monitoring computer workstation, indicating that said monitoring computer workstation has ceded control of the collection of alarm information by said at least one device to said emergency response computer workstation and said emergency response computer workstation has received information, from said computer server, enabling said emergency response computer workstation to assume the control of said at least one device ceded by said monitoring computer workstation.

132. The security system of claim 107, wherein said computer server is configured to verify eligibility of said emergency response computer workstation to receive said alarm information.

133. The security system of claim 132, wherein said computer server is configured to verify eligibility of said emergency response computer workstation by checking said emergency response computer workstation against a permissions database maintained thereby.

134. The security system of claim 133, wherein said permissions data provided to said second computer server grants access to said alarm information on a non-discriminatory basis.

135. The security system of claim 134, wherein said non-discriminatory basis is based upon a determination of whether said monitored premises is located within a geographical area serviced by a public safety provider operating said emergency response computer workstation.

136. The security system of claim 133, wherein said permissions data provided to said second computer server by said application administration workstation grants access to said alarm information on a discriminatory basis.

137. The security system of claim 136, wherein said discriminatory basis is based upon participation of an owner or occupant of said monitored premises with a security service operating said monitoring computer workstation.

138. The security system of claim 107, wherein:

said monitoring computer workstation is further configured to transmit information, to said computer server, identifying alarm information that should be requested by said emergency response computer workstation;

said computer server is further configured to relay said information, received from said monitoring computer workstation, to said emergency response computer workstation; and

said emergency response computer workstation is further configured to issue requests, to said computer server, for alarm information identified in said information received from said computer server.

139. The security system of claim 138, and further comprising:

a manager computer workstation, said manager station configured to issue instructions to said computer server to suspend authorization of the transport of said collected alarm information from said computer server to said first emergency response computer workstation;

said computer server further configured to relay instructions, to said emergency response computer workstation, suspending receipt, by said emergency response computer workstation, of said alarm information from said computer server.

140. The security system of claim 139, wherein a secured data path couples said computer server and said manager workstation.

141. The security system of claim 139, wherein:

said manager computer workstation is further configured to issue instructions canceling said suspension of receipt, by said emergency response computer workstation, of said alarm information from said computer server;

said computer server further configured to relay instructions, to said emergency response computer workstation, to resume receipt, by said emergency response computer workstation, of said alarm information from said computer server.

142. The security system of claim 139, wherein said manager workstation is collocated with said monitoring computer workstation.

143. The security system of claim 139, wherein said manager workstation is collocated with said emergency response computer workstation.

144. The security system of claim 139, wherein said security system further comprises
an application administration workstation, said application administration workstation configured to provide said computer server with said permissions data governing eligibility of said emergency response computer workstation to be authorized to receive said alarm information.

145. The security system of claim 142, wherein a secured data path couples said computer server to said application administration workstation.